

**INSPECTION IMPARTIALITY, INDEPENDENCE AND CONFIDENTIALITY**

We are totally committed to ensuring that all Certex UK inspection activities are undertaken with total independence, impartially and confidentiality. As part of this commitment, we shall not allow commercial, financial or any other pressures to compromise this. We aim to verify this commitment by implementing and maintaining a management system that complies with the requirements of ISO/IEC.17020 as a Type 'C' Inspection Body.

We will honour our commitment to impartiality and independence by: -

- Identifying risks to impartiality on an ongoing basis. This will include those risks that arise from our activities, from our relationships, or from the relationships of our inspection personnel, even though such relationships do not necessarily present us with a risk to impartiality.
- Eliminating or minimising any such risks that are identified such that they are adequately controlled.
- Ensuring that our organisation is structured and managed such that impartiality is properly safeguarded.
- Ensuring that individual responsibilities and the reporting structure is clearly defined and documented.
- Ensuring that all personnel within the organisation, that could influence our inspection activities always act impartially and immediately report any concerns that they may have.
- Providing the management team with adequate knowledge and resources to achieve our objectives. This includes adequate provision to cover any liabilities arising from our inspection operation.
- Organising and managing inspection activities such that the capability to perform them is maintained.
- Clearly defining the responsibilities for all our Inspection Engineers via their job descriptions and those procedures that support this policy.

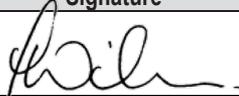
We will honour our commitment to confidentiality by: -

- Managing all information obtained or created during the performance of our inspection activities as strictly confidential so that we remain GDPR compliant, unless, through legally enforceable commitments, we are obliged to share such information with third parties such as local enforcement agencies. When we are required by law or authorized by contractual commitments to release confidential information, the client or individual concerned will, unless prohibited by law, be notified of the information to be shared, beforehand.
- Informing the client, in advance, of any information we intend to share or place in the public domain.
- With the exception of any information that the client makes publicly available, or when agreed between us and the client, for example, for the purpose of responding to complaints, all other information is considered proprietary information and is treated as strictly confidential.
- Ensuring that any information obtained about the client from sources other than the client, such as complainants or regulators for example, is also treated as confidential

Additionally, we pledge to: -

- Ensure that all Renewables Inspection Engineers are competent to carry out their inspection/examination activities by providing adequate information, instruction, supervision and training.
- Enforce the requirements of this policy and any procedures that have been written to support it.
- Review and update this policy as necessary at regular intervals.

No changes may be made to this policy without prior written authorisation from the HSEQ Manager as part of our change management process.

	Printed Name	Signature	Position	Issue Date
Authorised By:	Scott Wilcox		Managing Director	06/08/2021